

Rakuten

How to export the Cancellation, Shipped and Refund files to send to Rakuten?

You must follow the shipping according to the Rakuten conditions

01) Access the Control Panel

02) After login click on Catalog >> Rakuten >> Export requests in file format for Rakuten

03) Select the orders and status type and click Export. Convert the .csv file to .xlsx

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Author: MFORMULA FAQ

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